# 501-17: Frame not working

| PICTURE: | PROBLEM: | | SOLUTION: |
|---|---|---|---|
| | Open the cable tray.<br>Is there a red light in the transformer? | NO → | 1. Check 220V outlet and wire to transformer.<br>2. Unplug for 3 minutes, plug in again.<br>3. Still no light = **Change the transformer Item no. R323670** |
| | ↓ YES | | |
| | Connect the motor to the transformer - very briefly. (Remove quickly!)<br>**Was the frame moving?** | NO → | **Change the motor leg Item no. 501-17 7SXXX (power leg)** |
| | ↓ YES | | |
| | Connect the wires again (red/red), according to the assembly instructions.<br>Click here for assembly instruction | | |
| | ↓ | | |
| | Check if the buttons are used correctly.<br>Click here for assembly instruction<br>**Does the frame work?** | NO → | **Change the control panel Item no. R105020** |
| | ↓ YES | | |
| | **Congratulations!**<br>Your height adjustable frame is now working. | | |

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